



# Technical Resource Outsourcing

Save up to 65% of cost through outsourcing!

Extend your technical team at a fraction of cost. Outsource to TRO

Technical Resource Outsourcing (TRO) has served large clientele for the past 11 years. We have been providing technical resources for software projects, products and other IT related services. TRO is a subsidiary of ESOLPK group ([www.esolpk.com](http://www.esolpk.com)), one of the leading web and software development firm in IT industry. Our experience in outsourcing has enabled us to provide our clients with best and most reliable services at affordable costs. Basic model of TRO services is that the customer can engage our IT human resources as per the requirements by utilizing our offshore resources and facilities. You can work directly with seasoned project managers or resources and consider them as an offshore unit of your own business. No more worries about expansions, hiring, firing, office space, healthcare and retirement plans, HR related problems and physical infrastructure. We will take care of your IT related needs inclusive of development, quality assurance, support and other activities at a fixed monthly cost.

Our specialization is to provide services to software companies, IT firms, SMEs and start ups alike. In addition, we offer expertise in product and project development. Our Offshore Development Centers (ODCs) are located in South Asia. Our resources are well experienced and dedicated to serve you to achieve your vision, goals, and objectives. The flexible ODC models can be molded to cater the specific customers' requirements. TRO's long list of satisfied clientele is ever growing and we get 80% of our business from repeat customers. We exactly know the fears and risks of customers prior to outsourcing. Through our deep understanding of the processes, we minimize risk to almost nothing for our customers. We offer risk free guarantees such as security of data, intellectual property protection, low costs and transfer of knowledge back to the customer.

We protect the interests of our customers by following eSource Capability Model for Service Providers (eSCM SP). Our projects and products are developed under the strict adherence to the guidelines of CMMi Level II and ISO 9001:2008 standards of quality. To ensure the data and knowledge security, we follow ISO 27001 standards and procedures. We are **Microsoft Gold Certified Partners** and our resources have wide experience in Open Source and Oracle Technologies as well.

Not clear of your needs? Contact [info@esolpk.com](mailto:info@esolpk.com)



### ODC Models:

- Individuals (Hire a single or multiple resources)
- Project teams (Hire a project development team)
- Product teams (Hire a product development team)
- SDLC (Software Development Life Cycle) Segment wise
  - Coders
  - Designers
  - Deployment team
  - Technical support team
  - QA team
  - Documentation team

Interested in developing a project or a product? Contact us at [info@i-tro.com](mailto:info@i-tro.com).

### BOT (Build, Operate and Transfer):

The Build-Operate-Transfer (BOT) option is available for any ODC model, and clients are welcome to captivate their ESOLPK development centers at any point of our partnership. We also provide trainings to facilitate our customers in every step of the project/product development.

### Mode of Communication:

- Daily tasks on an online application tracking system
- Daily, weekly and as per need basis reports and virtual meetings
- Project plan and tracking in MS Project

### Facilities:

- Two independent broadband internet connection channels
- VPN access to development servers for clients
- VPN access is also provided for private PCs of key personnel, ensuring continuous workflow during illness, vacation and business trips
- Segmented switched Local Area Network; local and centralized antivirus control
- Firewall between the network segments and on the internet channel
- Backup & Restore are implemented
- Fault prevention tools, such as Self-Monitoring, Analysis and Reporting Technology (S.M.A.R.T.) and others are used
- Tele and videoconferencing is available
- Digital external telephone channels

**Not getting desired quality from your current outsourcing partner?  
Contact i-TRO**



We give three easy ways to contact us:

- Visit us on [www.i-tro.com](http://www.i-tro.com)
- Write us an email at [info@i-tro.com](mailto:info@i-tro.com)
- Call us at **201-210-8241 (USA)**  
or **92-51-2870640-2 (PK)**

*"We continue to be impressed by the professionalism of the entire ESOLPK Team that has been assigned to our account. Your organization has made timely suggestions and changes whenever necessary. We are currently working on an addition to the PCP capabilities, and look forward to expanding our efforts in the future."*

**Mike Dobson – CEO,  
Dealers Choice Inc**

[www.esolpk.com](http://www.esolpk.com)    [info@esolpk.com](mailto:info@esolpk.com)





# Technology Expertise

## Operating Systems

Microsoft Windows, Microsoft Windows CE, Linux, Mobile OS

## Application and WEB Servers

IBM WebSphere Application Server  
BEA WebLogic Server, Microsoft IIS  
Apache, Jrun, Resin, Tomcat, JBoss  
Macromedia ColdFusion, IBM Lotus  
Web Server

## Programming Languages and Standard Libraries

Java (AWT, Swing, IpWorks)  
C, C++ (STL, ATL, MFC, VCL)  
C#, Visual Basic, ASP.NET and  
VB.NET, PHP, Scripting Languages  
(XML, XSLT, CFML, Javascript,  
VBScript, etc.), ABAP

## Java Technologies

J2SE/ J2EE (JMS, RMI, EJB, JSP,  
Struts, Servlet API), J2ME

## Microsoft Technologies

.NET (ASP.NET, COM+, ADO.NET,  
WinForms, WebForms, WebControls,  
etc.), Win32 (API, COM, MDAC), MS  
SharePoint Technology

## Relational Database Management Systems (RDBMS)

Oracle, Microsoft SQL Server  
Microsoft Analysis Services  
IBM DB2

## Distributed and Web Technologies

JMS, RMI, EJB, CORBA, DCOM,  
SOAP, XML/XSLT, XML Web Services

## Protocols

Winsock, TCP/IP, HTTP, HTTPS, POP3,  
FTP, SMTP

## Middleware and Enterprise Application Integration (EAI)

Microsoft BizTalk Server  
Microsoft Message Queue Server  
Microsoft Transaction Server  
IBM MQ Series

## ERP and CRM

Microsoft Dynamics GP  
Microsoft Dynamics NAV  
Microsoft Dynamics AX  
Microsoft Dynamics CRM

## Reporting and OLAP

Microsoft Crystal Reports  
Microsoft OLAP Services

## Collaboration and Portal Technologies

IBM WebSphere Portal  
IBM Lotus Domino/Notes  
Microsoft SharePoint Portal  
Microsoft Exchange

## Content Management

FileNet  
Joomla, WordPress,  
Drupal, JBOSS,  
Magento

## Mobile and Wireless Technologies

WAP/ WML  
GPRS  
SMS/MMS  
iPhone



*"I have been exceptionally impressed by the level of expertise and dedication ESOLPK has shown to my projects. Over the last year the ESOLPK team has completed "8 projects for my groups of companies including one that has spanned over one year."*

**Mr. Ritchie Fung-CEO  
Conrich Debian Group of  
Companies-Canada**

**Big Plans! Less Money? Outsource to TRO**

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